

# Human Resources

Department #: 424  
Organization #: 1700

	2001-02 Actual Expenditures	2002-03 Original Budget	2002-03 12 Month Estimate	2003-04 Department Requested	2003-04 Commissioner Approved
<b>Function: General Government</b>					
Personnel	\$939,254	\$1,020,772	\$950,698	\$1,079,047	\$1,019,871
Operating	\$206,661	\$259,090	\$273,605	\$202,484	\$201,539
Capital	\$0	\$0	\$0	\$0	\$0
<b>Total Expenditures</b>	<b><u>\$1,145,915</u></b>	<b><u>\$1,279,862</u></b>	<b><u>\$1,224,303</u></b>	<b><u>\$1,281,531</u></b>	<b><u>\$1,221,410</u></b>
<b>Net Expenditures</b>	<b><i>\$1,145,915</i></b>	<b><i>\$1,279,862</i></b>	<b><i>\$1,224,303</i></b>	<b><i>\$1,281,531</i></b>	<b><i>\$1,221,410</i></b>
<b>FTE's</b>	<b>18.000</b>	<b>18.000</b>	<b>18.000</b>	<b>18.000</b>	<b>17.000</b>

Performance Indicators	FY 2002 Actual	FY 2003 Budget	FY 2003 Estimate	FY 2004 Projected
<b>Workload Measures</b>				
Employees hired/Applications	466/14192	500/10500	350/10000	300/9000
Personnel Actions Processed	6851	6500	6150	6000
Positions Audited/Established	238/35	275/40	100/35	175/30
Employees Recognized	225	225	228	230
Disciplinary Actions/Grievances & Appeals/Hearings	51/10/8	50/8/6	50/10/10	50/10/10
<b>Efficiency Measures</b>				
Contracted Cost per Employee Taking Courses	\$38	\$30	\$34	\$30
<b>Effectiveness Measures</b>				
Turnover Rate	16.6%	15%	18%	15%
Number of Employees separated while on probation	83	80	90	80
% of Employees who exceed expectation/EE1*	41%/40%	25%/1%	35%/n/a	25%/n/a
Vacancy Rate	9%	9%	10%	9%
Average tenure/Age/Salary	7/41/34,883	6/42/34,500	7/42/35,420	7/42/36,000
# of Personnel Cases Filed/Decided against County	16/0	5/0	12/0	12/0
# of Employees separated(Permanent/Temporary, Relief)	291/102	375/32	325/50	400/25
% of Separating Employees attending exit interviews	48%	44%	50%	55%
# of interviewed Employees leaving due to job dissatisfaction	39/21%	35/19%	30/20%	20%
# of Training certificates issued**	1047	2234	2072	2072

- \*One employee may have taken several courses
- \*\*EE1 = Exceeds in all High Priority Categories – Performance Bonus implemented 01/01/2002
- \*\*\*Raw total converted to percentages
- @ Total cost of contracted services divided by total number of certificates issued